

Fig. 1

Info

Messages

Log-Out

Work Orders

Approvals

Log-Out


Welcome

Work Orders

Approvals

Log-Out

For instructions on how to use this Kiosk or for help at any time, simply touch the information button below.



If you are encountering difficulties with this Kiosk, please call Versae Customer Service at 1-888-888-8888.

Western Electric TRAVEL CHARGES

Your service provider profile indicates:

- Charge for Drive Time
- Charge for mileage from portal to portal

Indicate travel charges, then touch Next to continue

Your drive time: (HH:MM)

00:30

+

-

Your mileage:

15

+

-

Next

Walk Away

← 15

Tom Jackson

1 scheduled work orders
Not in a service visit. Please start your service visit by entering any charge information and pressing the next button.

Fig. 2

Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter

Factor Groups & Factors	Value Type	Default / Possible	Edit Yes/No/Down
+ Geography			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
+ Organizational			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
+ Service Provider			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
+ Work Order			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Service Visit			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Invoice			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
+ Assets			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
+ Manufacturer			
Manufacturer Site	Possible Values	Blank / Show All	Yes
+ Calls			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

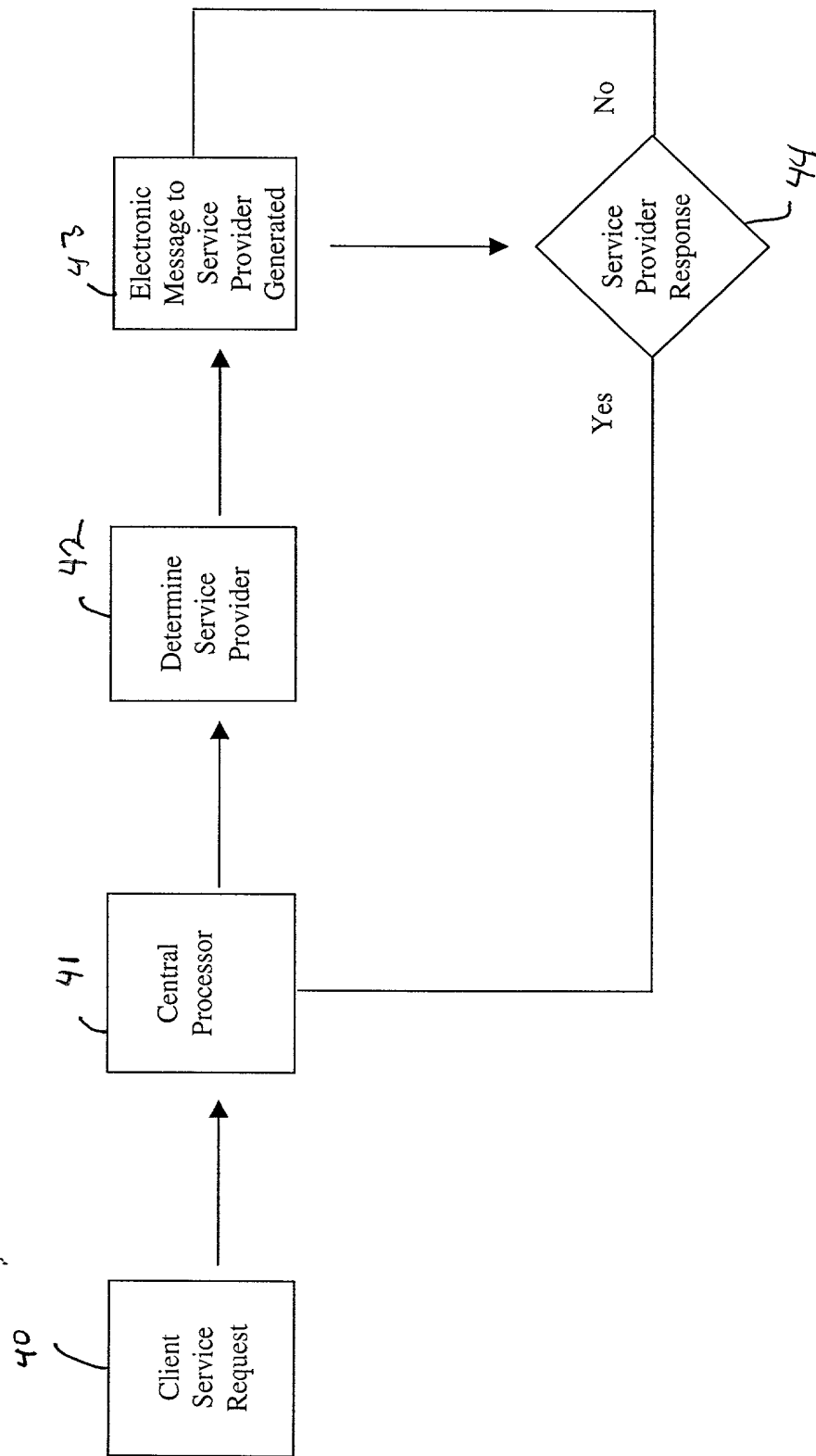


Fig. 4a

TOP SECRET 62-000000

Active Call

Site

T-0664

Requester

Terry Haughten

Description

Lack of power. Battery appears not be recharging.

Reason Type

Out of Service

Asset Type

Dane QuickKart 4000

Asset Number

1854

Serial Number

0059

Action Type

Create Work Order

Status

Open

Save

View

New

verisae

Workspace

Filter Definition

Sites

Service & Maintenance

Asset Types

Service Providers

Manufacturers

Reports

Messages

All Work Orders

Summary

New Work Order

New Work Order

Site Name

T-0664

Requester

Terry Haughten

Asset Type

Dane QuickKart 4000

Verisae Tag Number

1854

Work Order Name

Lack of power. Batt

Work Order Description

Lack of power. Battery appears not be recharging.

Due Date

02/01/2001

Service Provider

Western Electric

Technician

Save

Cancel

45

Fig. 4b

7799705 6269660

Active Call

Site	T-0664
Requester	Terry Houghton
Description	Lack of power. Battery appears not be recharging.
Reason Type	
Out of Service	
Asset Type	Dane QuickKart 4000
Asset Number	1854
Serial Number	0059
Action Type	Create Work Order
Status	Open

Save Cancel New



Workspace Filter Definition

Sites Service & Maintenance Asset Types Service Providers Manufacturers Reports Messages

Outstanding Work Orders Approvals All Work Orders Service Calls Invoices Payable Generate PII Work Orders

All Work Orders

Status	Site Name	Work Order #	Work Order Name	Asset Type	Service Provider
Due 01/25/2001	T-0001	71	LF Tire out of align	Dane QuickKart 4000	Western Electric
Due 01/27/2001	T-0024	72	Wheels locked	Dane QuickKart 4000	Western Electric
Due 01/28/2001	T-0100	73	the qt is broke	Dane QuickKart 4000	Western Electric
Invoiced	T-0100	63	Remote Intermittent	Dane QuickKart 2000	Western Electric
Overdue	T-0100	62	Left tire flat	Dane QuickKart 2000	Western Electric
Apprv/Pend	T-0100	59	Remote not working	Dane QuickKart 2000	Western Electric
Invoiced	T-0100	64	Remote not working	Dane QuickKart 2000	Western Electric
Due 02/01/2001	T-0664	74	Lack of power, Batt	Dane QuickKart 4000	Western Electric
Apprv/Pend	T-0664	67	Quick Kart is Broken	Dane QuickKart 4000	Western Electric
Rejected	T-0664	68	Remote broken	Dane QuickKart 4000	Western Electric
Invoiced	T-0664	58	Lift strut leaking h	Crown Walkie Stacker	Morrison west
Apprv/Pend	T-0664	61	Steering wheel lose	Dane QuickKart 4000	Morrison west
Invoiced	T-0664	60	Rear hitch broken	Dane QuickKart 4000	Western Electric
Apprv/Pend	T-0664	65	Remote not working	Dane QuickKart 4000	Western Electric
Apprv/Pend	T-0664	66	Fix it	Dane QuickKart 4000	Western Electric

New Create new work order

53

Fig. 5

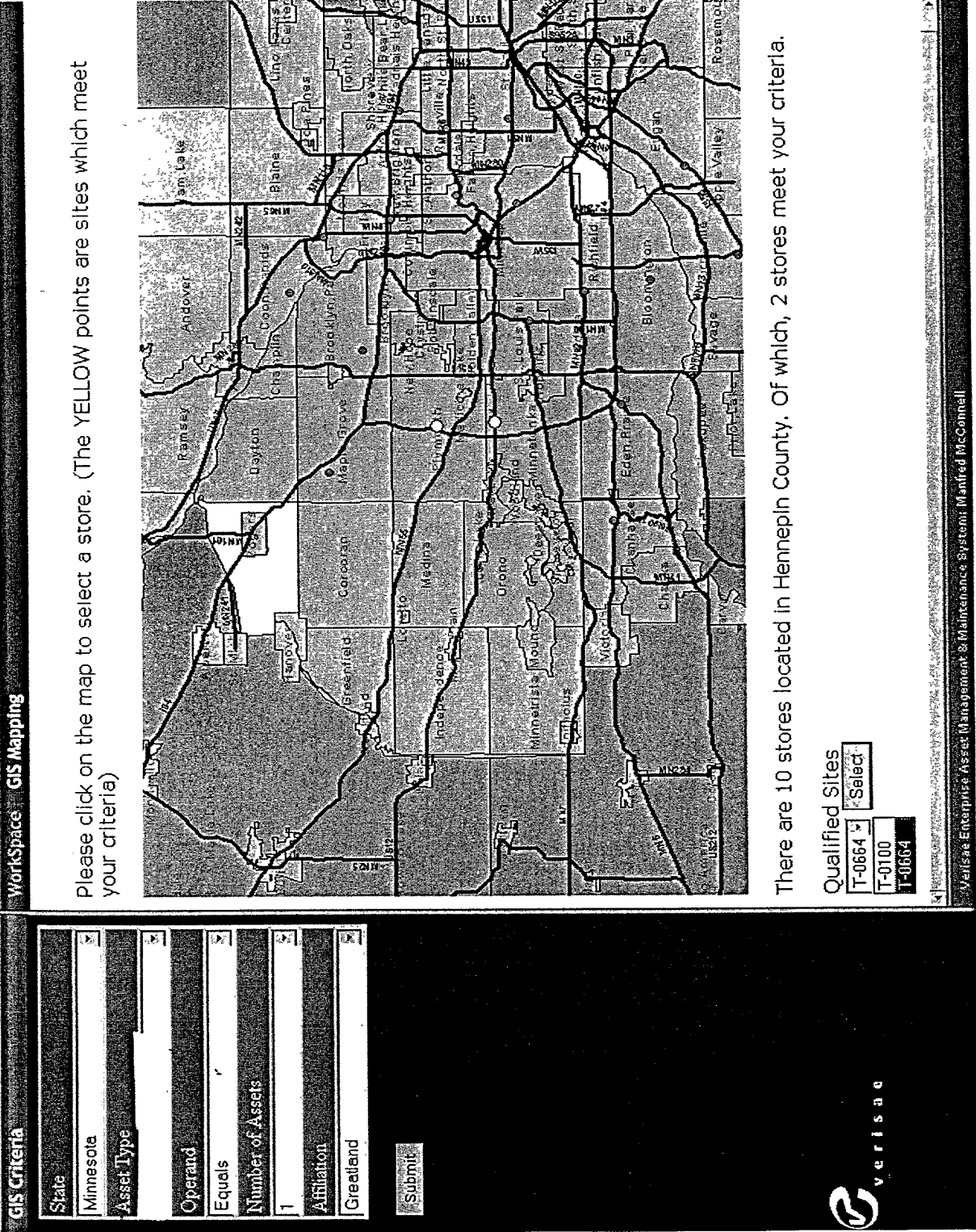


Fig. 6

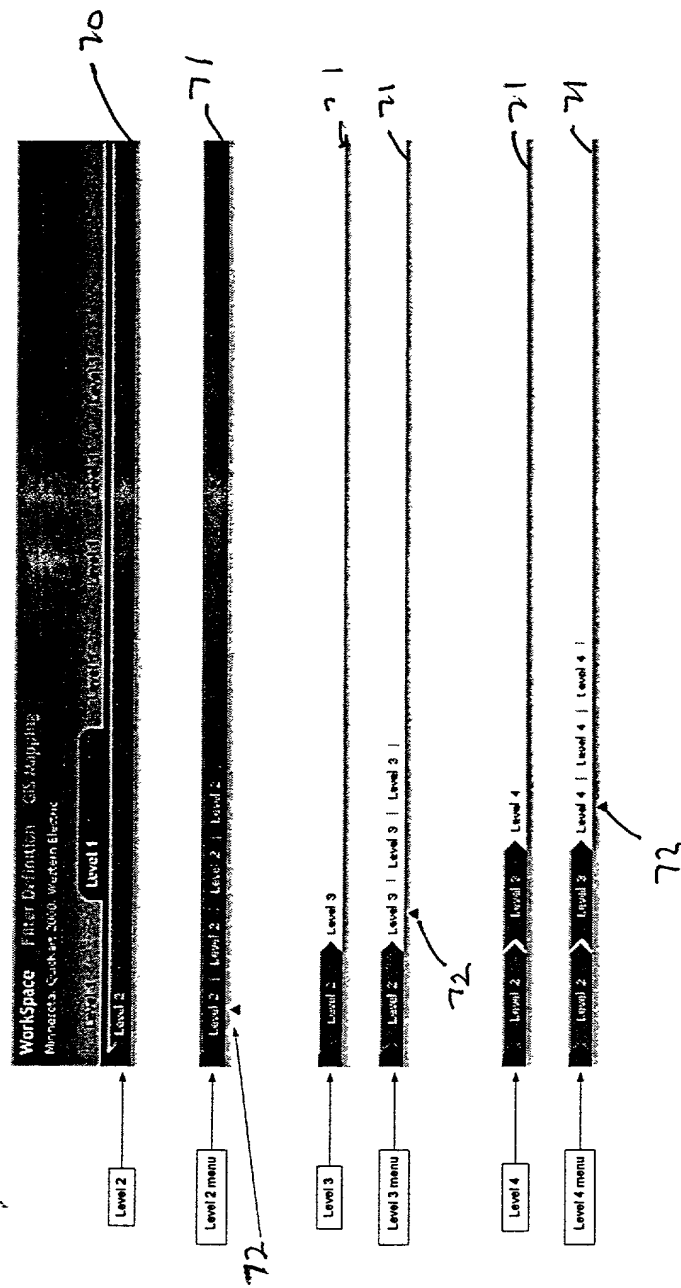


Fig. 7